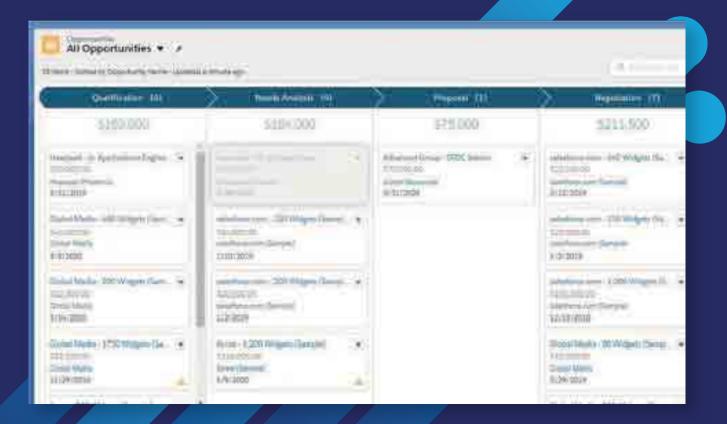
#### **PRODUCT INFORMATION**

# **CRM**

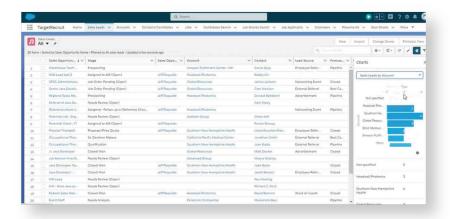
Full desk or split desk, the TargetRecruit CRM will help your sales team manage leads, opportunities, and customer/candidate retention. We've taken the world's #1 CRM and purpose-built it for staffing.



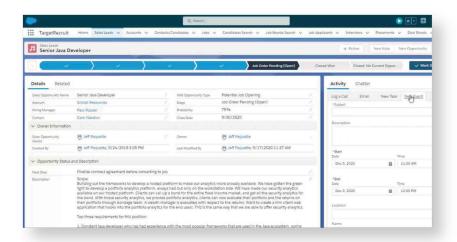


### Lead Management

Have a complete view of your leads, including activity history, key contacts, customer communications, and internal account discussions with Chatter. You can filter your views to prioritize the most important leads and access charts to visualize your lead data.



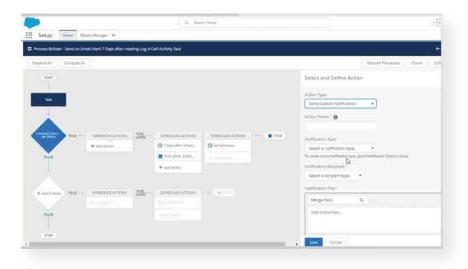
The activity screen on the lead workspace lets you quickly engage potential clients like logging a call, creating a task or sending an email using approved templates. Gain insights from popular social media sites such as Facebook, Twitter and LinkedIn – right within TargetRecruit



### **Automation**

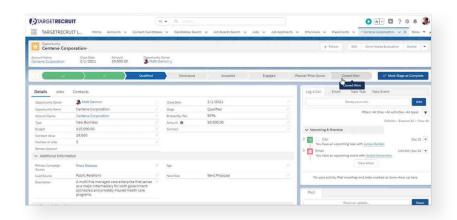
With Automation, you can rapidly design and automate any business process with drag-and-drop simplicity. Drive more success with flexible approvals processes for deal discounts and more.

Automatically send alerts, assign leads, update data, and schedule outbound messages – all from your fingertips.



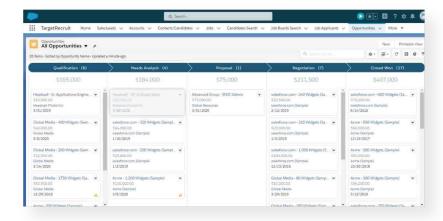
## Opportunity Management

Opportunity Management gives you the tools you need to manage your pipeline and close more deals. Sales reps can manage opportunities from a single workspace and track every stage visually throughout the sales process. They can also keep track of all associated activities and get notified when any action is needed.



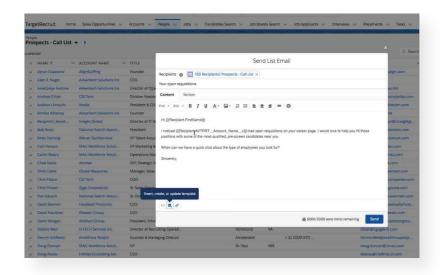
### Kanban

Kanban graphically shows leads or opportunities and ensures that deals keep moving ahead. Your sales team can narrow the records to focus on by searching and filtering a Kanban view. They can update records by dragging or editing a card in the Kanban view.



# **Emailing**

CRM is more than just a sales tool – it's also a communication tool. You can send individual or mass email communications to leads using custom email templates. You can choose any one of the standard email templates and merge fields are used to customize each email.



# Reports and Dashboards

Make insightful decisions by turning data into actionable insight that everyone can access from anywhere.

Dashboards offer a real-time picture of your business at a glance. Dig deeper with detailed reports that anyone can create.



You also have standard reports available to track your tasks or events for leads or opportunities. Track which deals sales reps are spending their time on, calculate the conversion rate, and more with complete reporting of lead and opportunity management in TargetRecruit.

